



INCIDENT MANAGEMENT

Report incidents, gather insights,
improve performance

One of the common challenges within health and safety is the underreporting of wanted and unwanted events across organisations.

In many cases, the lack of consistent and complete data makes it difficult to proactively identify the right areas that need attention.

By collecting data on all incidents and accidents you can ensure that investigations get completed, preventative and corrective actions are implemented and other strategies identified so that the risk of reoccurrence can be reduced.

Assure equips you with all the tools to easily and effectively manage your incidents in one system, starting with user-friendly reporting on the mobile app AssureGO+. Complete investigations, report to authorities and analyse trends.

EXPECTED OUTCOMES



Collect more data - Simple tools improve engagement and encourages everyone to report the things they see.



Better visibility and accountability - Automated workflows and action management ensure incidents are effectively investigated and resolved.



Easily understand and analyse your performance - Quickly visualise data in dashboards to understand trends.



Save time and change focus - Automated reporting for all stakeholders frees up time for more proactive activities and makes demonstration of compliance simple.

HOW DOES IT WORK?

Reporting on AssureGO+ – Capture more incident data through easy-to-use mobile tools. Anyone can report events and incidents in forms that reflect your terminology and processes.

Manage incident follow-up – Assure will notify key people prompting immediate response and initiation of your incident management protocol.

Complete investigations – Capture, manage and report on critical elements of the investigation such as root cause and corrective actions.

Report to regulatory authorities – Collate the information required by external bodies with ease.

Improve – Understand your data. Evaluate performance against KPIs in interactive Insights+ dashboards and identify how to prevent reoccurrence and opportunities for improvement.

Proactively Manage Safety with Assure



Assure comes with a suite of standard features that support effective health and safety management. Create a flow of information by capturing data on the mobile web app AssureGO+. This triggers notifications to prompt next steps and ensures that any required actions are closed out efficiently and effectively.

All activities can be visualised and analysed in easy-to-use, configurable dashboards. This enables organisations to make the right strategic decisions to drive continuous improvement.

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WHAT'S INCLUDED?

INCIDENT RECORDS

Record and report on all unwanted events. Create your own incident forms and make them available to all employees and third parties on the AssureGO+ mobile web app.



VEHICLE INCIDENT RECORDS

Separate and understand any vehicle related incidents.



VEHICLE REGISTER

Maintain a vehicle register including service and MOT alerts, allowing you to link specific vehicles to incident records, understanding costs and trends.



INCIDENT INVESTIGATION

Configure your investigation method, using chosen methodologies including 5 Whys/Root Cause Analysis. Easily understand and share your findings.



INCIDENT REPORTING

Create and submit incident reports to regulatory bodies.



CLAIMS ADMINISTRATION

Link your incident records to claims, administer the status and assess costs of the claims.



INCIDENT ANALYSIS

Calculate incident frequency rates.

